

HICAP

FRESNO/MADERA (PSA-14)

Virtual Updates!

Greetings!

We have some insightful updates and resources for Medicare Beneficiaries and their families. We cannot stress enough that our program continues to stay open for phone and virtual appointments to better serve our community during these unprecedented times. To call for our free one-on-one Medicare counseling, please contact our office at (559) 224-9117. We are also offering presentations upon request. For more details and information, please contact our Program Manager, Jennifer Webb at (559) 224-9117 ext. 301.

Staff Updates



***Your Fresno-Madera
HICAP team wishes you
all a happy, safe, and
healthy New Year!***

**Our office will be closed on
Monday, February 21, 2022
in observance of the
Presidents' Day.**

Volunteer Program

The HICAP team would like to officially welcome our newest volunteer in training, Linda Simpson. Linda has been working diligently to complete her counselor training. We are

welcome TO THE TEAM

certain she will be registered with the California Department of Aging and counseling clients in no time. Linda is enthusiastic and inquisitive about learning “All things Medicare” and that is exactly what makes her a perfect fit for our team.

Our next HICAP Volunteer Training and Orientation is scheduled for April 11-14th, it is never too early to register so give us a call and help make a difference in the lives of many. If you are interested in volunteering and would like to learn more about opportunities available in the HICAP program please contact our Volunteer Coordinator, Laura Robinson by phone at (559) 224-9117 ext. 304 or email lrobinson@valleycrc.org.

HICAP Innovation



More than ever, life is unpredictable and we want our clients to feel secure in knowing that your Fresno and Madera HICAP is well equipped to manage your free, confidential, and unbiased services seamlessly.

We know our Medicare beneficiaries need us, and because of this HICAP strictly maintains their schedule of appointments whether working remotely or in-office. All of our counselors are assigned remote work stations that include a laptop and portable printer so that they can quickly transition if required at any given moment.

All HICAP counselors are required to work in confidential work spaces at all times and within a secure Virtual Private Network (VPN). All emails including client information are sent in secured and encrypted emails.

If you have any questions or concerns about this process, your HICAP Program Manager, Jennifer Webb welcomes your calls to discuss how we can best accommodate you. You can reach Jennifer Monday – Friday 8am – 5pm at (559) 224-9117 ext. 301 or by email at jwebb@valleycrc.org.

Senior Medicare Patrol: Free SMP Shredding Event

Coming Soon!!

**DRIVE THRU
SHREDDING EVENT
FOR SENIORS & CAREGIVERS**

**Protect Yourself & Loved Ones From
Medicare Fraud & Identity Theft**

Together Senior Medicare Patrol and Valley Caregiver Resource Center want to help protect you! Bring documents with personal identifiable information- such as old bank statements, bills, old tax returns, and outdated Medicare documents- to be safely shredded.

 

THIS IS A FREE EVENT!
Saturday, March 12, 2022
10 AM - 12 PM

Location:
Valley Caregiver Resource Center Parking Lot
5363 N. Fresno St. Fresno 93710

We ask for all participants to wear a mask and remain in your car.
Staff members will unload your box for you.

A mobile shred truck will immediately shred your personal documents:

- One banker box per participant (cardboard boxes and/or containers cannot be left)
- No cardboard, binder clips, binders, or electronic media will be accepted
- Residential shredding only (no commercial shredding allowed)
- Truck will be available for 2 hours or until full

Medicare Information: Enrollment Period To Be Aware About!!

**Medicare
General
Enrollment
Period**



The General Enrollment Period is
between January 1st - March 31st.

Medicare beneficiaries should be aware of two important opportunities with a March 31 deadline—the Medicare General Enrollment Period for people who need to enroll in Medicare Part A or B,

and the Medicare Advantage Open Enrollment Period, for people in Medicare Advantage plans who want to change

their coverage. Both periods run January 1 - March 31. If you have questions about whether or not you qualify for this enrollment period or require assistance with your current coverage call HICAP! Our registered counselors are happy to assist you with a free, confidential, and unbiased appointment. Our office hours are Monday- Friday 8am – 5pm. Give us a call today at (559)244-9117.-

Fundraising Event

HICAP is a program of the Valley Caregiver Resource Center and VCRC organizes two annual fundraising events to help support our programs and keep providing free and low-cost services to our community members:

Spring: Annual Golf Tournament

9TH ANNUAL
GOLF
TOURNAMENT

valley
CAREGIVER
RESOURCE CENTER



FRIDAY APRIL 29, 2022

EAGLE SPRINGS GOLF & COUNTRY CLUB
21722 Fairway Oaks Ln, Friant, CA 93626

ALL PLAYERS WILL RECEIVE:

Range Balls with Cart • Closest to the Pin Contest
Long Drive Contest • Goodie Bag • Team Photo
Beverages & Meals

ADD A SUPER TICKET FOR \$30

(1) 50/50 Ticket • (2) Mulligans
(25) Raffle Prize Tickets



DEADLINE TO REGISTER: APRIL 15, 2021

CONTACT: (559) 224-9154 or mdibuduo@valleycrc.org

- GREAT FOOD
- PRIZES
- AWARDS

11 AM
SHOTGUN
START

Valley Caregivers Resource Center offers a comprehensive array of services designed to assist elders and their families in mastering the challenges that accompany the aging process. As long-standing advocates and collaborators in preserving the health and quality of life of others, our aim is to promote personal & community well-being.

Fall: Annual Celebration of Care is scheduled for October 21, 2022 and the theme this year is ***Fly me to the Moon.***

We welcome interested parties to contact Executive Director, Michelle DiBuduo to learn more about how you can volunteer, donate, or sponsor one of our upcoming events:

Executive Director: Michelle DiBuduo

Phone: (559)224-9154

Email: mdibuduo@valleycrc.org

COVID-19 Vaccination Resources for Fresno & Madera Counties

For all the latest and up to date information regarding COVID vaccinations please visit the below resources:

Fresno County vaccine schedule:

<https://www.co.fresno.ca.us/home/showpublisheddocument?id=51485>

To inquire about Fresno County vaccines:

<https://www.co.fresno.ca.us/departments/public-health/covid-19/covid-19-vaccine-information>

Fresno County vaccination sites:

<https://www.co.fresno.ca.us/Home/ShowDocument?id=52599>

[Fresno County COVID-19 Vaccination Sites](#)

Fresno County COVID-19 Vaccination Sites
Aria Health Centers - Riverdale 3554 W. Mt. Whitney Ave. Riverdale 93656 (559) 867-4000
Valley Health Team - San Joaquin 21890 W. Colorado Ave. San Joaquin 93660 (559) 693-2462

www.co.fresno.ca.us

To inquire about Madera County vaccines:

<https://www.maderacounty.com/government/public-health/covid-19/covid-vaccination>

Madera County detailed information and frequently asked questions:

<https://www.maderacounty.com/home/showpublisheddocument?id=23754>

[COVID-19 Vaccine Frequently Asked Questions](#)

COVID-19 Vaccine Frequently Asked Questions January 5, 2021 • Dialysis centers • Intermediate care facilities for persons who need non -continuous nursing supervision and supportive care • Home health care and in-home supportive services • Community health workers, including promotors • Public health field staff • Primary Care clinics, including Federally Qualified Health Centers.

www.maderacounty.com

For program updates and more information, please visit our website:

<https://valleycrc.org/hicap-program/>

[HICAP Program - Valley Caregiver Resources Center](#)

Contact Information. Jennifer Webb Program Manager, HICAP Phone: (559) 224-9117 or (800) 434-0222 Email: jwebb@valleycrc.org HICAP is a member of the National State Health Insurance Assistance Program (SHIP) network.

valleycrc.org

We are always here to help and share our services!

Best Wishes, from the

Fresno/Madera HICAP Team □

Maria, Laura, Dinora, Jean, Gyan, Wayne C.,

Wayne M., Sandi, and Jennifer

**The Health Insurance Counseling and Advocacy Program (HICAP) is a
Program of The Valley Caregiver Resource Center**



This project was supported, in part, by grant number CFDA93.324 from the U.S. Administration for Community Living, Department of Health and Human Services, Washington D.C. 20201. Grantees undertaking projects under government sponsorship are encouraged to express freely their findings and conclusions. Points of view or opinions do not, therefore, necessarily represent official Administration for Community Living policy.

