

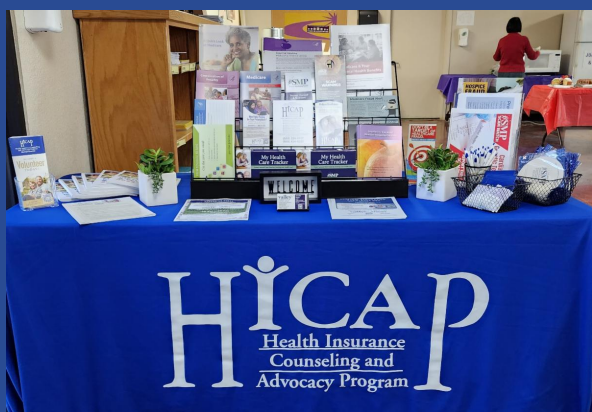
HICAP Monthly Newsletter

June Issue 2024

HICAP
Health Insurance
Counseling and
Advocacy Program

Free Service to Medicare Beneficiaries

HICAP is here to help Monday - Friday, 8am - 5pm
Give us a call at (559) 224-9117 or 1-800-434-0222



A program of

valley
CAREGIVER
RESOURCE CENTER

[Visit our Website](#)

Contact us for a presentation!

Let's talk about Annual Open Enrollment, Medicare Savings Programs, Coordination of Benefits, Traditional versus Medicare Advantage, and so much more!

Call us: (559) 224-9117

Medicare Fraud Prevention Week – Week Of June 5th!

MEDICARE FRAUD PREVENTION WEEK

6/3-6/9



SUPPORTED BY GRANT # 90MPC0002 FROM ACL

The Fresno-Madera HICAP serves as your local State Health Insurance Program and Senior Medicare Patrol! Contact us for all things related to Medicare, including Medicare fraud prevention, detection, and reporting!

HICAP Social Media



HICAP would like to encourage our Beneficiaries and Community Partners to follow us on social media. Below are HICAP's June posts in case you missed them! Brought to you by the Senior Medicare Patrol.



Medicare Fraud Prevention Week: **BENEFICIARIES**

Learn how to read your Medicare statements.

SUPPORTED BY GRANT # 90MPC0002 FROM ACL



Medicare Fraud Prevention Week: **COMMUNITY**

Help protect your neighbors by sharing information about scams and ways they can protect themselves from falling victim.

SUPPORTED BY GRANT # 90MPC0002 FROM ACL





Medicare Fraud Prevention Week: **HEALTH CARE PROVIDERS**

Protect patients by reminding them that products and services should only be ordered by their regular providers, never from TV ads or unsolicited calls.

SUPPORTED BY GRANT # 90MPC0002 FROM ACL



Medicare Fraud Prevention Week: **PARTNERS AND PROFESSIONALS**

Refer clients with Medicare fraud issues to the SMP.



Medicare Fraud Prevention Week: **FAMILIES**

Talk to your loved ones about never giving out their Medicare number to those who call, email, or visit unsolicited.

SUPPORTED BY GRANT # 90MPC0002 FROM ACL



Medicare Fraud Prevention Week: **CAREGIVERS**

Remind your client or loved one to never give out their Medicare number or other personal information over the phone.



Medi-Cal Application Assistance Day

Join us for one of our favorite events!

Every 2nd Wednesday of the month, **Fresno County Department of Social Services** joins us at **Valley Caregiver Resource Center** to assist Seniors and Caregivers on all things

Medi-Cal, CalFresh, and CalWorks

APPLYING FOR MEDI-CAL *as a* MEDICARE BENEFICIARY

with **HICAP**
Health Insurance
Counseling and
Advocacy Program
Free Service to Medicare Beneficiaries



IT'S AS EASY AS 1, 2, 3!

1

Get in contact with
Medi-Cal at **HICAP**

**MEDI-CAL APPLICATION ASSISTANCE
DAY FOR FRESNO COUNTY**

During your scheduled appointment, a Fresno
County Eligibility Worker may provide
assistance with:

- General program questions
- Application assistance with: Medi-Cal, CalFresh,
CalWorks
- Ongoing cases
- Understanding letters received

CALL HICAP TO SCHEDULE YOUR APPOINTMENT

MONDAY-FRIDAY 8AM-5PM ☎ (559) 224-9117

This event is the 2nd wednesday
of every month.

**GIVE US A CALL AND WE WILL
SCHEDULE YOU IN!**

☎ (559)-224-9117

📅 Monday - Friday
8AM - 5PM

📍 5363 N. Fresno St.
Fresno, CA 93710



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Department
of AGING

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valley
CAREGIVER
RESOURCE CENTER

2 Gather these important
documents



- Legal names of all people included in the application
- Social Security cards
- Proof of Address: Utility Bills (i.e. PG&E), insurance documents, etc.
- Proof of Identity: Passports, driver's license, etc.
- Income information: Social Security Award letter, pay stubs, etc.

Disclaimer: Please bring all documents enclosed in a secure folder. Do not share documents/personal information with anyone other than the Eligibility Worker on site.

3

Fill out the initial application
for Fresno County

Eligibility is income-based.

138% of the federal poverty level (FPL) is what will be used to determine whether you qualify for Medi-Cal.

Families or persons with income too high to qualify for a free Medi-Cal program may have a Share of Cost.



**Medi-Cal Application Assistance Day is by appointment only.
Please call HICAP at (559) 224-9117 to schedule your appointment.
Spaces are limited, call us today!**

Senior Medicare Patrol

Your HICAP counselors serve as SMP liaisons, please contact
HICAP at (559) 224-9117 to report Medicare Fraud.



Our HICAP Counselors / SMP Liaisons have consistently seen reports of Hospice-related Medicare fraud. If you or someone you know suspect an occurrence of Medicare fraud, please reach out and make a report!

HOSPICE FRAUD ALERT!

Have you suddenly lost access to your doctor?

Are your specialists refusing to see you?

Can't get your medications at the pharmacy?



For additional information on healthcare fraud, visit cahealthadvocates.org

BEWARE!

You may have been tricked into signing up for a program that is **medically unnecessary** for you.

Hospice is a benefit, covered by Medicare and it is meant for Medicare beneficiaries with a terminal illness.

Some hospice agencies may approach you outside of supermarkets or may show up to your home unannounced and recruit non-terminally ill Medicare beneficiaries by offering you free items or services and calling themselves a "program that helps seniors."

If you or someone you know signed up for free services but now face issues accessing medical care, please contact the Senior Medicare Patrol immediately at:

855-613-7080

This project was supported, in part, by grant 90MPPG0019-04-00, from the U.S. Administration for Community Living, Department of Health and Human Services, Washington, D.C. 20201.

SAVE THE DATE

Valley Caregiver Resource Center Presents a

GREEK GALA

October 18th, 2024

Clovis Veterans Hall

6:30 PM

| TICKETS: \$150 PER PERSON |



For Sponsorships
Contact Michelle DiBuduo at
(559) 224-9154
mdibuduo@valleycrc.org



HICAP and all of Valley Caregiver Resource Center would like to invite you to participate in our annual *Celebration of Care* scheduled for Friday, October 18th 2024. Please contact VCRC Executive Director, Michelle DiBuduo at (559) 224-9154 for ticket and sponsorship information.

[View Sponsor Form](#)

We are always here to help and share our services!

Best Wishes, from the Fresno/Madera HICAP Team □

Lorena, Laura, Jean, Jessenia, Gyan, Wayne C.,
Linda, and Debra

For program updates and more information, please visit our
website:

<https://valleycrc.org/hicap-program/>

Contact Information: HICAP Program Manager, Lorena Perez

Phone: (559) 224-9117 or (800) 434-0222

Email: Lperez@valleycrc.org

Address: 5363 N. Fresno St. Fresno, CA. 93710

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Supported by:



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Valley Caregiver Resource Center | 5363 N. Fresno Street | Fresno, CA 93710 US

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