

HICAP Monthly Newsletter

HICAP
Health Insurance
Counseling and
Advocacy Program

Free Service to Medicare Beneficiaries

April Issue 2022

Upcoming May Events

See where HICAP will be next month:

Every Neighborhood Virtual Presentation in Spanish

HICAP Services and Medicare Basics

Thursday, 5/05/22

Time:

4pm-5pm

Ranchos Senior Center

HICAP Services and Medicare Basics

When:

Tuesday, 5/10/22

Time:

2pm-3:30pm

Fresno Silvercrest Health Fair

HICAP Services and Medicare Basics

When:

Wednesday, 5/11/22

Time: 1pm-4pm

People's Church: Celebrating the Caregiver Conference

Medicare Benefits, Rights, and Scam Protection

When:

Saturday, 5/14/22

Time: 8am-1:45pm

HICAP celebrated two very special April birthdays!!



Jean Kendrick is one of our senior HICAP counselors, a Senior Medicare Patrol Liaison, and is training to be our Long Term Care Counseling Specialist. Jean's empathy towards others is priceless.

Maria Martinez is a HICAP counselor, Senior Medicare Patrol liaison, our Social Media Designer, and training to be our Medi-Medi Specialist. Maria's advocacy for our beneficiaries is admirable.

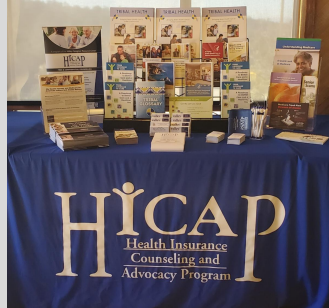
Happy Birthday ladies!!



April is Volunteer Appreciation Month

HICAP truly appreciates our volunteers and wanted to make sure that they knew it. On Thursday, April 21st we treated them to a nice lunch, gifts, and a wonderful training by **Lawvex**.

Wayne McMillen, Wayne Clarke, and Gyan Shanker.....we couldn't do all we do without you. Thank you, thank you, thank you!!



Pictures from our April Presentations



Pictured above: Top Row: Maria Martinez, Wayne Clarke, Dinora Mendoza, Jean Kendrick, and Gyan Shanker Bottom Row: Jennifer Webb, Wayne McMillen, and Laura Robinson



Pictured above: Medi-Cal Attorney Amanda Neal and Rikki Walther from Lawvex presenting to our team.



If you are interested in scheduling a HICAP presentation please contact our Community Outreach Coordinator, Dinora Mendoza at (559) 224-9117.

Dinora is able to schedule both in person and virtual presentations.



If you are interested in volunteering for HICAP please contact our Volunteer Coordinator, Laura Robinson Monday - Friday 8am - 5pm at (559) 224-9117

April is National Minority Health Month

In April of each year, the healthcare community in the United States comes together to mark the observance of National Minority Health Month. The Centers for Medicare and Medicaid services (CMS) recognizes 6 priorities for reducing disparities within their equity plan:

Expand the collection, reporting, and analysis of standardized data

- With a more accurate picture of the issues that are facing minority populations, policy makers and health care entities can more effectively tailor solutions.
- Without standardization, it is much more difficult to produce meaningful data.

Evaluate disparity impacts and integrate equity solutions across CMS programs

- The scale and scope of CMS is such that it is imperative that all relevant agencies, contractors, and stakeholders act in a coordinated manner to effect real change rapidly and across state and local borders.

Develop and disseminate promising approaches to reduce health disparities

- Because of CMS's central role in the healthcare of 1/3 of all Americans, the agency is uniquely positioned to effect large scale, rapid change.

Increase the ability of the health care workforce to meet the needs of vulnerable populations

- A highly trained and effective healthcare workforce is key to achieving health equity regardless of geographic area.

Improve communication and language access for individuals with limited English proficiency and persons with disabilities

- Health equity is achieved when all persons achieve their full health potential regardless of environmental factors or language and communication barriers.

Increase physical accessibility of health care facilities

- Healthcare facilities need to be accessible to the population. Facilities such as federally

qualified health centers are starting to fill the need for more accessible care locations.

HICAP strives to serve all of our Medicare beneficiaries and meet them where they are at. If you are a Medicare beneficiary and are unable to access or use your benefits please give HICAP a call. Let us help!

Monday - Friday
8am - 5pm
(559) 224-9117

Senior Medicare Patrol



Criminals use you to steal from health care programs

In any given year, an estimated five to 10% of the entire budget for Medicare is lost to fraudulent billing – often seeking reimbursement for services never provided. These schemes succeed by manipulating Medicare members or stealing and misusing private information. For example, prosecutors say a marketing company used social media and sales calls to advertise expensive genetic tests it claimed could determine a patient’s risk for cancer, heart problems, and other health conditions. The advertisements promised free DNA tests for Medicare members. But Medicare does not pay for genetic tests like these unless they are ordered by a doctor under extremely limited conditions.

HICAP is a program of the Valley Caregiver Resource Center and we would like to invite you to participate in following fundraising opportunity:

9TH ANNUAL GOLF TOURNAMENT
valley CAREGIVER RESOURCE CENTER

• GREAT FOOD
• PRIZES
• AWARDS

11 AM SHOTGUN START

FRIDAY APRIL 29, 2022
EAGLE SPRINGS GOLF & COUNTRY CLUB
21722 Fairway Oaks Ln, Frazier, CA 93626

ALL PLAYERS WILL RECEIVE:
Range Balls with Cart • Closest to the Pin Contest
Long Drive Contest • Goodie Bag • Team Photo
Beverages & Meals

ADD A SUPER TICKET FOR \$30
(1) 50/50 Ticket • (2) Mulligans
(25) Raffle Prize Tickets

\$200 GREEN FEE

DEADLINE TO REGISTER: APRIL 15, 2021

CONTACT: (559) 224-9154 or mdibuduo@valleycrc.org

Valley Caregiver Resource Center offers a comprehensive array of services designed to assist elders and their families in navigating the challenges that accompany the aging process. As longstanding advocates and collaborators in preserving the health and quality of life of elders, our aim is to promote personal & community well-being.

We welcome interested parties to contact Executive Director, Michelle DiBuduo to learn more about how you can volunteer, donate, or sponsor one of our upcoming events.

Executive Director: Michelle DiBuduo
Phone: (559)224-9154
Email: mdibuduo@valleycrc.org

We are always here to help and share our services!
Best Wishes, from the Fresno/Madera HICAP Team □

**Maria, Laura, Dinora, Jean, Gyan, Wayne C.,
Wayne M. and Jennifer**



**For program updates and more
information, please visit our website:
<https://valleycrc.org/hicap-program/>**

**Contact Information: HICAP Program Manager, Jennifer Webb
Phone: (559) 224-9117 or (800) 434-0222
Email: jwebb@valleycrc.org
Address: 5363 N. Fresno St. Fresno, CA. 93710**

**HICAP is a National State Health Insurance Program (SHIP) network and
supported by the California Department of Aging.**

Supported by:



This project was supported, in part by grant number 90SAPG0094-02-00, from the U.S. Administration for Community Living, Department of Health and Human Services, Washington, D.C. 20201. Grantees undertaking projects under government sponsorship are encouraged to express freely their findings and conclusions. Points of view or opinions do not, therefore, necessarily represent official Administration for Community Living policy. HICAP operates with financial assistance and support from the Fresno-Madera Area Agency on Aging.